

Where is my SD Card Reader?

If you are using a modern desktop computer or laptop, your platform should have a in-built SD card reader. If you cannot find it or need an SD card reader, follow the steps below:



1

Locating your in-built SD card reader

For Laptops:

Look at the front and sides of the keyboard of your laptop computer for a slot labeled “SD”.

For Desktop Computers:

Look at the front of the tower of your desktop computer for a slot labeled “SD”.

I can't find it:

If you cannot find the SD card reader, please proceed to step 2.

I've found it!

Please return to the website and continue the steps on how to get your map update.

2

Still unable to find it?

On your laptop or desktop computer:

1. Locate “Device Manager” on your computer.
Tip: Use the “Search” function to find this
2. Look for a device labeled “SD host adapter” or “Smart Card Reader” (or similar).
3. Do you see this device label?

If Yes:

Please go back to (1) to locate your SD card reader.

If No:

Please proceed to step 3.

3

I don't have a SD card reader

MY2012 - MY2014 inc MY2015 WRX & WRX STI:
SD card reader required

MY2015 inc MY2016 WRX & WRX STI:
SD card reader and Micro-SD card adapter required

If you do not have any of the above tools, they can be purchased at your local electronics store.

Or, please email mapupdates@here.com with the below information, and we will mail you the tools you need to complete your Subaru Map Update.*

- Name
- Mailing Address
- Vehicle Model & Model Year
- One of the following instructions:
 1. I need an SD card reader
 2. I already have and SD card reader, I only need an Micro-SD card adapter
 3. I need both, an SD card reader and Micro-SD card adapter

*One request per customer. Available while supplies last.